



GAMER GEAR VALUES 2013-2014

Customer First

- The customer is god

Respect for others, always maintain GAMER GEAR image

Smiling to complaints and grievances, actively work to solve customer problems

When communicating with customers, never shirk even

We think what our customers think, base on the principle of adhering to, eventually we achieve satisfaction for both us and our customers. With advanced service awareness, we take preventive measures.

Teamwork

- With Sharing, ordinary people bring out extraordinary things

Actively integrate into GAMER GEAR team, willing to accept the help of colleagues, always join the team to complete the work

Before the final decision, actively express views, and participate fully in group discussions;

once decisions were made, regardless of whether the individual objections, must be supported entirely from the words and deeds

Actively share business knowledge and experience; initiative to give the necessary help to colleagues; adept at using the power of the teamwork to solve problems and difficulties

Good at working with different types of colleagues, bringing no personal preferences into the work, fully embodies the "not the person" principle

With a sense of ownership, giving positive impact on the team, improve team morale and atmosphere

Embrace Change

- Embrace change and innovation

Adapt to changes in the company's daily work, no complaints.

Rationally deal with change, communicate effectively.

When facing the difficulties and setbacks, and positively influence and lead colleagues

Work with forward-thinking; create new methods and new ideas.

Create change and bring breakthroughs.

Integrity

- Honest, magnanimous deeds

Be honest.

Accurately express views through correct channels, express criticism and meanwhile, be able to make recommendations accordingly.

Never spread unconfirmed information, never give irresponsible talks, do positive guidance, when facing any comments and feedback, take the good advice.

Admit mistakes, dare to take responsibility, and change promptly.

Stop those acts of bad faith which have the chance to damage company's interest.

Enthusiasm

- Optimistic, never give up

Love your job, Identity the GAMER GEAR culture

Love GAMER GEAR, focus on the overall situation, do not care about personal gains and losses

Be positive and optimistic never give up when encounter difficulties and setbacks With constantly self-motivation, improve performance

Always be optimistic and the will to win, promote colleagues and the whole team

Continue to set higher goals, today's best performance is tomorrow's minimum

requirements

Dedication

- Professional dedication, excellence

Today things done today, working hours for work-related matters only

Follow the necessary workflow; never repeat the errors caused by dereliction of duty

Keep studying and self-improvement, be results-oriented

Able to work according to priorities to properly arrange priorities, do the right thing

Follow but not rigidly adhere to the workflow, make things simple, to get big rewards with small investment.